

ANNUAL REPORT



bristol hospitality network

solidarity · equality · mutual empowerment
hospitality · integrity · creative resistance



APRIL 2018 -
MARCH 2019

www.bhn.org.uk



In solidarity with asylum seekers
experiencing destitution



ANOTHER FANTASTIC YEAR

Thank you so much to all of our members, supporters, hosts, trustees, staff and volunteers for making this year the best yet!

We have achieved a lot this year, including developing our Welcome Centre and growing our Moveable Feast catering social enterprise. We have hosted 46 members for a total of 10,037 nights.

We have welcomed new additions to our fantastic staff team with Clare Peacock (volunteer coordinator) giving us a total of 6 staff by the end of the year. We also developed our member forum, wrote a fundraising strategy and strengthened our board.



And, thanks to our friends at Chagford Hospitality Network, in Devon we held our first BHN summer holiday. We are so delighted that so many people are involved in BHN with our volunteers hosting, giving, volunteering, speaking at events and much more.



We are BHN. Thank you for being a part of it!

**Steve Watters, BHN Chair
Rachael Bee, BHN Director**



hosting

BHN hosts and the BHN house provided **10,037 nights** of accommodation last year!



Between April 2018 and March 2019, BHN hosted 46 members from the following 19 countries:

Iraq, Syria, Iran, Sudan, Somalia, Palestine, Afghanistan, Eritrea, Congo, Sri Lanka, Egypt, Ethiopia, Uganda, Nigeria, Chad, Algeria, Pakistan, India, Bangladesh and China.

Adrian and Khalid's story

Member Khalid was hosted by Adrian in Redland. Khalid loved the quiet of Adrian's house and enjoyed helping out in the garden. Khalid also learnt how to play cribbage and finally beat Adrian after 10 months! Adrian said: 'From my side of the fence, Khalid is a pleasure to have around'.





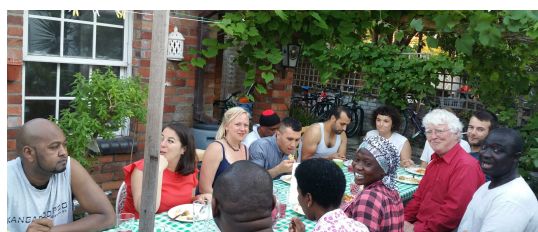
BHN House



The BHN house continues to be a sanctuary for up to 10 men, supported by our live-in volunteer hosts; James, Susan and Henry.

The members of the house get together once a week to cook and share a meal together, supported by our Volunteer House Team.

We have been able to do a lot of work to improve the house over the year thanks to generous grants from Quartet, Desmond Harris and the Quakers.



HELP team



The team provided **1,358** one-to-one appointments to our members over the year.

The HELP team support all BHN members to move forward with their asylum claim and to find a route out of destitution.

From April 2018 to March 2019

10 BHN members were able to move on into government support by making a fresh asylum claim

3 BHN members got Leave to Remain

8 BHN members were supported to move on positively with friends

A BHN member's story

Reza came to Bristol in 2012 and was referred to BHN in January 2017. We found Reza a place to stay in a flat belonging to a church and supported him to make a fresh asylum claim. There were many obstacles to overcome but Reza was eventually granted leave to remain as a refugee in October 2018. He has now started college and is improving his English day by day as well as looking for work.

welcome centre



We have developed our welcome centre this year, which is attended by more than 100 people a week. We offer a hot lunch, specialist advocacy from our HELP Team, a cafe serving breakfast and snacks, ESOL classes, music club and games. We developed new partnerships with Herbalists without Borders, ACE (mental health support) and through hosting a lovely choir.



"I've found a place I belong at BHN. I love to come to the Welcome Centre and volunteer each week."

- BHN member



volunteers



BHN Volunteers on a trip to Weston Super Mare



Volunteers play an important role in the BHN community.

We were supported by 105 volunteers this year, over 40 of whom are members!

Most of our volunteers help at the welcome centre.

Others volunteered at the BHN House, with Moveable Feast or with our new communications team.

A Volunteer Story

Georgina is one of our valued HELP Team volunteers. She started with BHN 2 years ago. She supports our members with casework on Mondays. She says: **“I feel very pleased to be of very little help, I feel very well supported by our team, and BHN has been very helpful in offering supervision”.**

Volunteering for BHN makes a real difference. Why not get involved!



A BIG thank you to all our volunteers

BHN Holidays in Chagford and Amberley



We enjoyed our first Summer Holiday in Chagford, Devon. Invited by a group of neighbours now called Chagford Hospitality Network (CHN), we spent a week in glorious sunshine in Devon; walking on the moors, swimming in the pool and millpond, beekeeping, horse riding, farming and much more. We now look forward to this annual fixture in our calendars!

We also continued to enjoy weekend retreats at Hill House in Amberley. A big thank you to Caroline Beatty for opening up Hill House and its wonderful views to BHN!

moveable feast

Moveable Feast continued to cater for events across the city and the South West. From weddings and birthdays to meetings and conferences, we have cooked up a feast at all kinds of gatherings over the past year.

Through Moveable Feast, we raise valuable funds for BHN. More than that, we bring people together through food, promote the work we do and support our members to share their skills, energy and creativity.

It's been a big year for Moveable Feast, as thanks to People's Postcode Lottery, we recruited our first paid coordinator, Ari Cantwell. Ari has increased the capacity of Moveable Feast and we gone from strength to strength.

We have catered for 20 events, ranging from small meals for 20 to a wedding for 500!

We also held our first pop-up event at a restaurant in Easton.





finances & funding 2018-19

Total income this year was £143k:

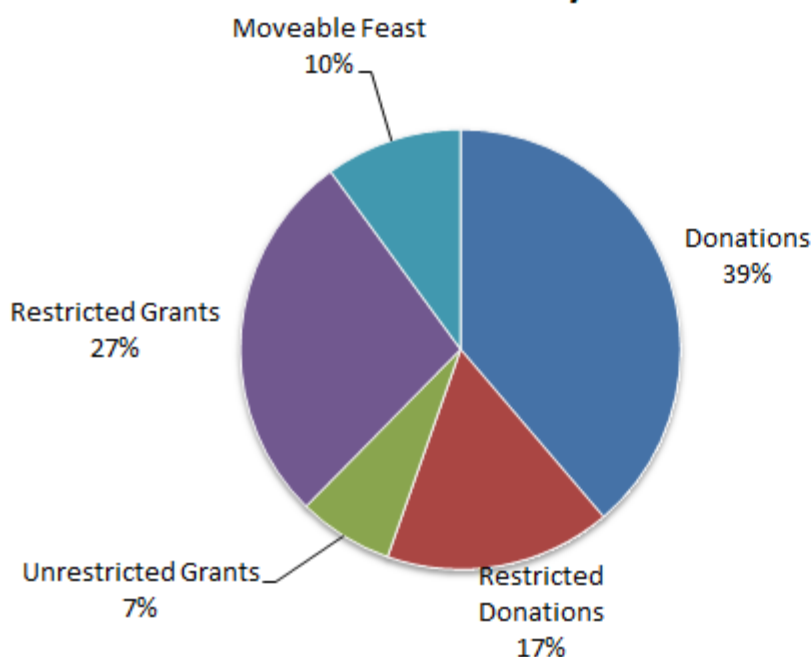
55% donations, 35% grants and 10% Moveable Feast.

2/3 of our donations are from regular donors. Just under half of our income is restricted so can only be used for specific projects. The total income from Moveable Feast was £14,400, more than double last year!

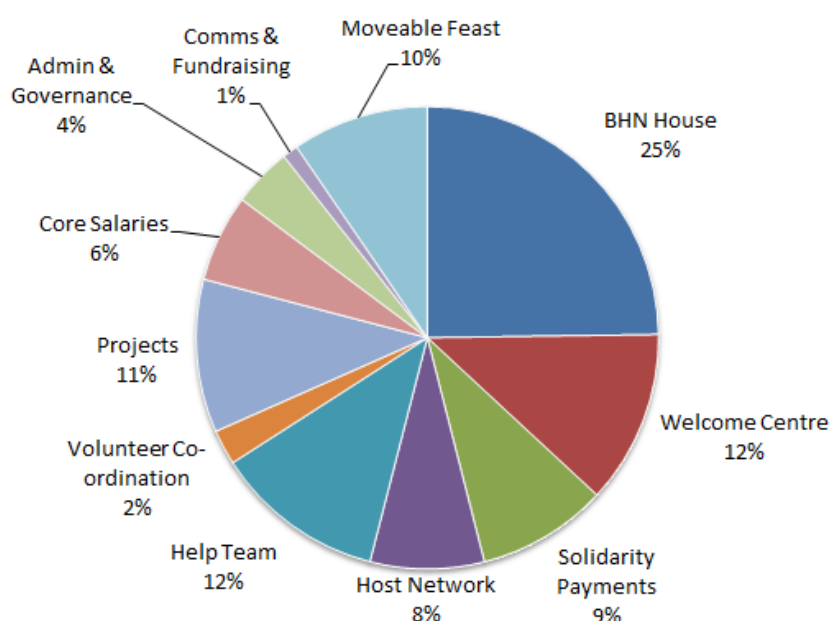
Total expenditure this year was £145k, 46% more than last year.

85% of expenditure went directly to charitable projects, and 5% was overhead costs. 10% of costs were for Moveable Feast, including investment to help it to grow. We had a total deficit of £2k for the year, leaving us with enough reserves to cover 5-6 months of running costs.

Income 2018/19



Expenditure 2018/19





finances & funding 2018-19



thank you!

A huge thank you to **The Burden Trust, Quartet Community Foundation, Big Give, Lloyds Bank Foundation, The Guardian NACCOM Grant, People's Postcode Trust, Quakers Responses to Homelessness, Swire Charitable Trust** and to our **many individual donors**, particularly those who donate regularly.

Many thanks are also due to our wonderful team of volunteers.

We are so grateful for your invaluable support.



bristol hospitality network

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